



Improve your financial performance and productivity. Provide a better patient experience. Build a sustainable practice.



Say hello to Topbar and making better use of your time

Topbar is a decision support system designed to help you and your practice team. It supports more productive workflows, greater billing efficiency, and more comprehensive care - by better identifying patient needs.

- ✓ Get more out of yourself and your team
- ✓ Build your patient base by identifying new patients
- ✓ Take care of your existing patients through improved outreach and engagement





Topbar integration with desktop medical systems (like Best Practice, Medical Director, and Zedmed) displaying apps to seamlessly augment your workflow and improve productivity.

The interface shows a list of MBS items with columns for Item Number, Description, Status, and Action. A detailed view for 'Heart Health Check - 699, 177' is shown on the right, including relevance criteria and claim status.

Item Number	Description	Status	Action
723, 92025, 92069, 230, 92056, 92100	TCA	0/2	[Info]
699, 177	Heart Health Check	0/5	[Info]
Activity Frequency			
Systolic BP	every 12 months	[Info]	[Info]
Total Cholesterol	every 60 months	[Info]	[Info]
HDL	every 60 months	[Info]	[Info]
Smoking Status	every 60 months	[Info]	[Info]
CV Event Risk Calculated in CIS	every 24 months	[Info]	[Info]
721, 92024, 92068, 229, 92055, 92099	GPMP	0/1	[Info]
900	DMMR	0/1	[Info]
2546, 2552, 2558, 265, 266, 268, 269, 270, 271	Asthma Cycle Of Care	0/5	[Info]
715, 92004, 92016	ATSI Health Assessment	0/1	[Info]
10997	10997 (PN/AHP Service)	0/1	[Info]

Heart Health Check - 699, 177

Relevance Criteria:
Adults aged 30 years and above.
Patient has not had a health assessment service (items 701, 703, 705, 707, 715, 92004, 92016) in the last 12 months

Details: [MBS Online](#)

Last Claim Date: No Billing History

Minimum Claim Period [Info] Once Only

[Claimed Elsewhere](#) [Defer](#)

Topbar integrates with desktop medical systems (like Best Practice, Medical Director, and Zedmed), displaying apps to seamlessly augment your workflow and improve productivity

The more you engage with Topbar, the more you'll discover ways to improve the financial performance of your practice and provide a better patient experience

You and each member of your team can individually customise Topbar to suit. Topbar comes with a growing library of apps to choose from. These apps utilise data in a dynamic way to provide a variety of insights and information.



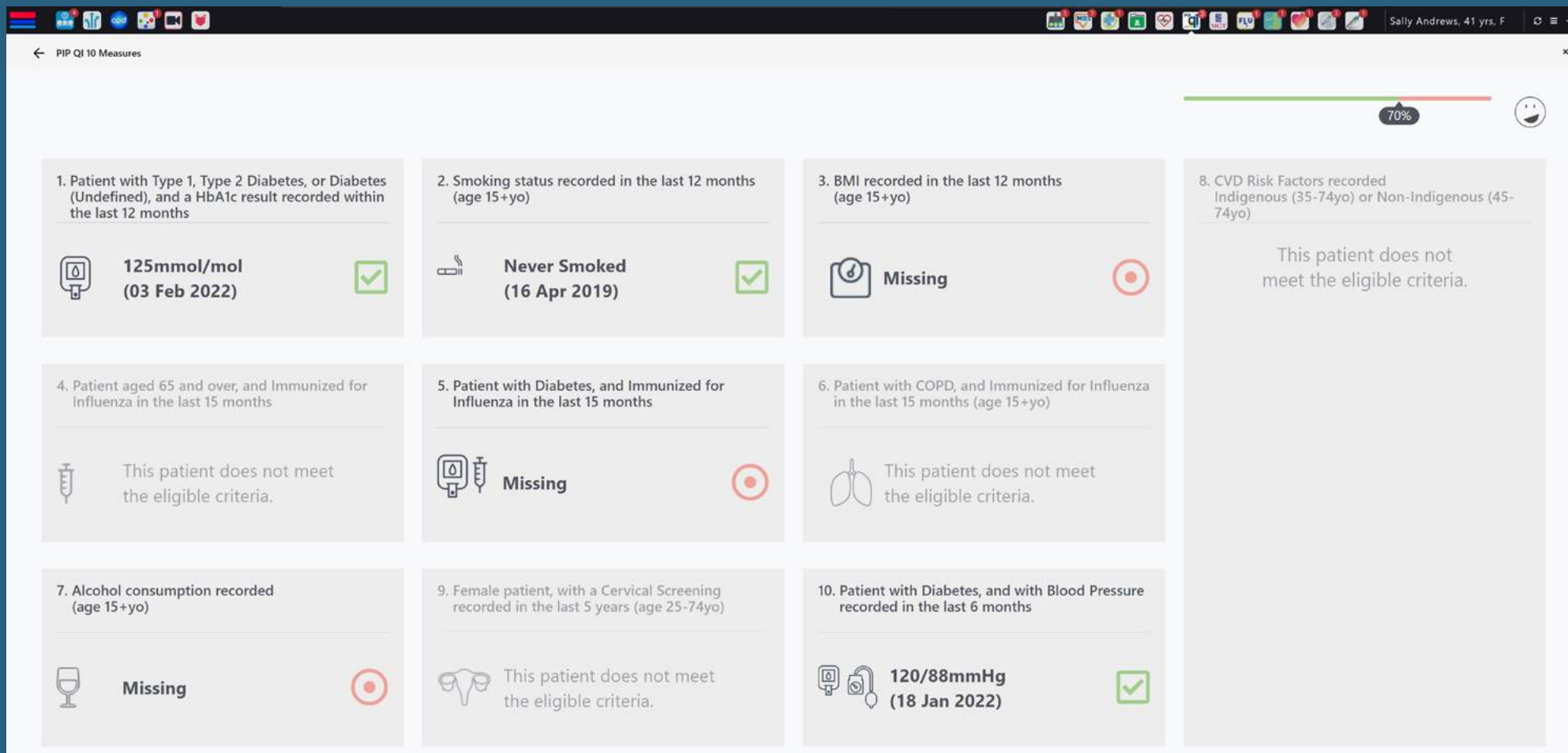
You control access to your data

The screenshot shows the 'Settings' window of a medical software interface. The left sidebar contains a menu with 'App Management' selected. The main content area is titled 'App Management' and lists various applications categorized into Native Apps, PHN Apps, and Partner Apps. Each application has a 'Data Status' column, a 'Help Site' link, and an 'On/Off' toggle switch.

App Name	Data Status	Help Site	On/Off
Native Apps			
Waiting Room	No	Learn more	On
Data Cleansing	No	Learn more	On
MBS Items	No	Learn more	On
CAT Prompts	No	Learn more	On
Patient Health Summary	No	Learn more	On
PHN Apps			
HealthPathways Sydney	No	Learn more	On
Partner Apps			
CareMonitor	Yes	Learn more	On
AMA CPD Tracker	No	Learn more	On
REFRAME APP	No	Learn more	On
Patient Connector	No	Learn more	On
PIP QI 10 Measures	No	Learn more	On
Frail Scale	Yes	Learn more	On
CHAT-GP	Yes	Learn more	On

Topbar apps are managed by your practice. You control access to your data by turning apps on and off in the Topbar App Management settings. For more information, the Topbar Data Governance Framework is available on request.

Improve quality of care



Example

Via the **PIP QI app**, a doctor or other care team member can easily view and update relevant patient information against specified improvement measures*.

* aligned with the Australian Government's Practice Incentive Program - Quality improvement

Save time generating a billable item

The screenshot shows the MBS Items app interface. At the top, there's a header with navigation icons and a user profile for 'Graham Andrews, 53 yrs, M'. Below the header, there are tabs for 'MBS Items', 'Eligibility', and 'Settings'. The 'MBS Items' tab is active, showing a list of items. The first item is 'TCA' with codes 723, 92025, 92069, 230, 92056, 92100, and a status of 0/2. The second item is 'Heart Health Check' with codes 699, 177, and a status of 2/5. A detailed view for 'Heart Health Check' is open, showing a table of activities and frequencies, and a summary of relevance criteria and claim details.

Activity	Frequency	Action
Systolic BP	every 12 months	⊕
Total Cholesterol	every 60 months	✓
HDL	every 60 months	⊕
Smoking Status	every 60 months	✓
CV Event Risk Calculated in CIS	every 24 months	⊕

Heart Health Check - 699, 177

Relevance Criteria:
Adults aged 30 years and above.
Patient has not had a health assessment service (items 701, 703, 705, 707, 715, 92004, 92016) in the last 12 months

Details: [MBS Online](#)

Last Claim Date: No Billing History

Minimum Claim Period **Once Only**

[Claimed Elsewhere](#) [Defer](#)



Example

Via the **MBS Items app**, a doctor can easily identify what patient care items are outstanding and claimable.

Make better use of your time

The screenshot displays the 'Waiting Room' app interface. At the top, there's a navigation bar with tabs for 'Waiting Room', 'Demographic', 'Clinical', and 'Filters'. The 'Demographic' tab is active. Below the navigation bar, a section titled 'Action Required' lists patients in the waiting area with missing demographic data. The patient 'Miss Sally Andrews' is highlighted, showing 7 notifications and a status of 'X'. Below this, a table lists demographic items that are missing, with options to 'Add to CIS' or 'Defer'. To the right, a 'Completed' section shows the same demographic items, all of which have been successfully updated, indicated by green checkmarks.

Name	Notifications	Status	Provider	Time
Miss Sally Andrews	7	X		12:00 am

Item	Status	Add to CIS	Defer
Email Address	X	+	-
Mobile Phone	X	+	-
Next of Kin	X	+	-
Medicare Number	X	+	-
Emergency Contact	X	+	-
Ethnicity	X	+	-
Private Health	X	+	-

Item	Status	Value
Last Name	✓	Andrews
First Name	✓	Sally
Date of birth	✓	12 May 1980
Gender	✓	Female
Address	✓	21 Best St
Suburb	✓	Pill Land
Postcode	✓	3123
Contact	✓	Home Phone: 9882 3456



Example

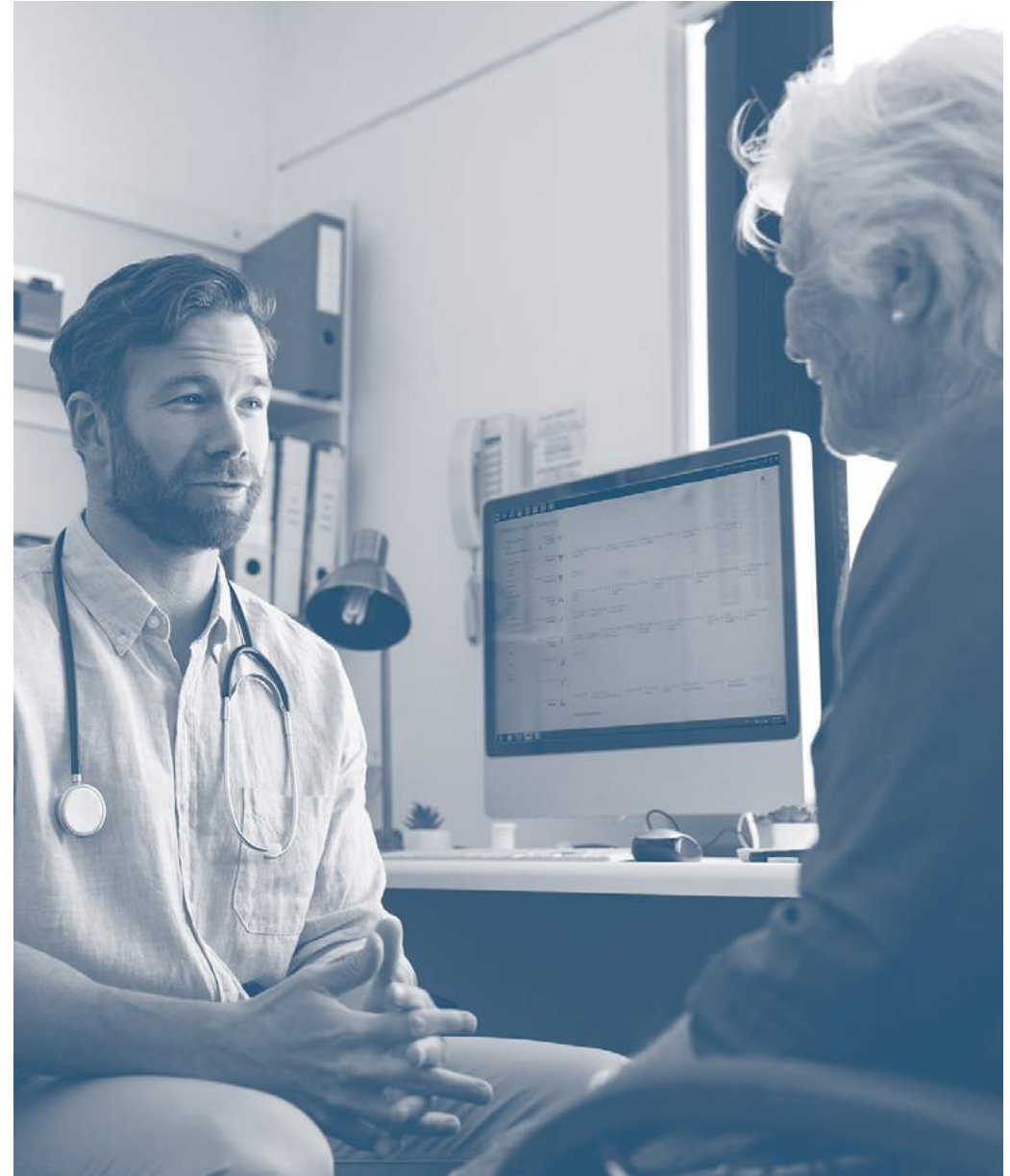
Via the **Waiting Room app**, your team can identify and update missing demographic data when the patient arrives.

Work smarter, together



Timely, actionable clinical guidance
without interruption to your workflow

- + Maximise billing efficiencies and revenues
- + Easily identify new patient groups
- + Streamline management plans and workflows
- + Better manage accreditation



Patient, Provider, and Population with Pen CS

Established in 1993, Pen CS is Australia's leading provider of health analytics software for national patient to population analysis and reporting in primary care. Pen CS is owned, managed, and trusted by doctors.



Privacy and Security

Pen CS software platforms have been designed and structured to ensure the safety, integrity, and security of patient data, and are compliant with the Privacy Act 1988, Privacy Amendment Act 2012, and the Privacy Regulation 2013.

Data Governance

The Pen CS Governance Framework, co-designed with Dr Kean-Seng Lim and Dr Amandeep Hansra, is available on request and outlines Pen CS guiding principles for data governance.

Clinical Governance

A Clinical Advisory Committee approves all Topbar Apps.

For more information, visit
pencs.com.au



Request Demo

- ✓ visit **pencs.com.au**
- ✓ **training, webinars, workshops**
- ✓ **support** Australia-wide

Topbar is complimentary for general practices within the catchment area of a PHN with a Pen CS licence. A fee applies if your PHN does not hold a licence. Contact your PHN or Pen CS.